



TERMS and CONDITIONS

- Promotion Duration:** The promotion commences at 00.01 am on the:
 - Start: 15th March 2024
 - Ends: 31st July 2024
 - Draw Dates: Outline in the table above.
 - Prize Declaration: Outline in the table above.
- Eligibility to enter:**
 - The eligibility for the draw is determined by the system time, specifically the local time in Samoan time, rather than the customer's phone time.
 - The promotion is open only to legal residents of Samoa aged 21 years and over ("Eligible Entrants") and excludes tourists visiting the country.
 - Vodafone Prepaid & Post-paid Capped Mobile users, and Prepaid & Capped Fixed Line users are eligible for this promotion – Both New and Existing.
- Entry into the Promotion:**
 - Entry points are Bundle purchase of \$15 and above. Every \$1 tala spent is equal to 1 entry.
 - Gifting bundles are also included whereby the gifted number receives the entry/entries to the draw. Not the pilot number.
 - Entitled prepaid plans are Mobile prepaid plans, Campus, Prepaid Roaming and Fixed Line (Talanoa plans).
 - There will be 10 x Fortnightly draws for this promotion and 51 Lucky winners in total.
 - Entries from the 15th of March 2024 (Promotion commencement date) until the 31st of July 2024 (Promotion End Date), will be eligible for the major / main prize draw - **A Brand New "2024 Hyundai CRETA GL 5-Seater"**.
 - Collectively, the prize items for this whole campaign are outlined in the table below:

Quantity	Item Description (Prizes)
1	Brand New Car
3	iPhone 15 128GB
2	Apple Ipad Air 5th Gen Tab 256GB
3	HP Laptop
1	Chromebook
4	Samsung S24
5	S23 FE 128GB
2	Play-station PS5
16	TCL Tablet
7	Motorola G22 Pearl White
2	Smartwatch
2	Samsung 43 SMART TV
1	Samsung 6KG Washing Machine
1	SAMSUNG Microwave 32L
1	Cooler Air Condition 9000BTU



4. Drawing of Entries & Prizes:

- Entries will not accumulate between eligibility periods for fortnightly draws. This means that all customer entries will reset to zero for fortnightly prizes and draws.
- Text “CAR” to 109 to check the number of fortnightly entries or call 121 Customer Care for assistance and confirmation.
- Text to 109 is zero rated.
 - All winners will be drawn at random using www.random.org under the supervision of the Gambling Control Authority ("GCA").
 - The result of the draw is not final until after thorough verification and identification of the winning numbers to ensure eligibility.
 - Right of the Promoter to re-draw – The Promoter reserves the right to redraw in the event of an entrant being unable satisfy these promotion terms and conditions or forfeiting or not claiming a prize.
 - If the winner cannot be located. For example, if phone numbers are no longer in use, are not reachable or not taking calls after 3 attempts then a redraw will be done under GCA supervision.
 - Prizes will be awarded to winners upon verification of their identity by phone number and presentation of a valid ID.
 - Data-only device plans are not eligible due to data-only feature and does not have a voice feature.
 - Vodafone staff and immediate family members are not entitled to participate if Vodafone benefits.
 - Eligible customers can have multiple entries in the draw.
 - Customers can check their fortnightly entries by texting the word “CAR” to short code “109” or call Customer Care 121 / 67121 to validate and confirm entries.
 - The text to “109” is zero rated.
 - Date of draw and prize distribution dates are subject to change at the discretion of Vodafone Samoa Ltd.

5. Notification of the Winners:

- The winner will be notified by phone call to the mobile number they entered the promotion into, within 1 business day of the draw. They will then be called in to collect the prize the day after they have been verified.
- Vodafone Samoa Ltd reserves the right to request winners to provide proof of identity, proof of residency at the nominated prize delivery address, and/or proof of entry validity to claim a prize. Proof of identification, residency, and entry considered suitable for verification is at the discretion of Vodafone Samoa Ltd. If a winner cannot provide suitable proof, the winner will forfeit the prize in whole and no substitute will be offered.
- The customer needs to prove his/her residency of Samoa (Anyone) in form of Passport, Voter ID Card, Driver’s License, NPF ID or any other document issued by the government of Samoa upon the release of any prize.
- If the prize (or part of the prize) is unavailable, Vodafone Samoa Ltd, at its discretion, reserves the right to cancel, terminate, modify, or suspend the promotion or suspend or modify the prize, subject to any written directions from a relevant regulatory authority.
- Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.



- Entry details remain the property of Vodafone Samoa Ltd. Name, photograph, Voice, and Video of the winner will be used for promotional purposes by Vodafone Samoa Ltd or its sponsors, without further remuneration.

6. Entry details and privacy:

- Entrants consent to the Vodafone Samoa Ltd using personal information provided in connection with this promotion for the purposes of facilitating the conduct of the promotion and awarding any prizes (including to third parties involved in the promotion and any applicable statutory authorities) and conducting marketing activities.
- Winners will have 30 days post promotion end date to claim their prize.
- Vodafone Samoa Ltd reserves the right, at any time, to verify the validity of entries and Eligible Entrants (including an entrant's identity, age, and place of residence) and to disqualify any entrant who tampers with the entry process. Failure by Vodafone Samoa Ltd to enforce any of its rights at any stage does not constitute a waiver of those rights.
- Any loss suffered by Vodafone Samoa Ltd example Issuing Statements by the winner, or any other activity that damages the reputation of Vodafone Samoa Ltd or its sponsors or otherwise need to be compensated.

7. Limitation of liability:

- Nothing in these Terms and Conditions limits, excludes, or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act. Except for any liability that cannot by law be excluded, the Promoter (including its respective officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special, or consequential, arising in any way out of the promotion.
- Except for any liability that cannot by law be excluded, the Promoter (including its respective officers, employees, and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special, or consequential, arising in any way out of:
 - (a) any technical difficulties or equipment malfunction (whether under the Promoter's control)
 - (b) any theft, unauthorized access, or third-party interference.
 - (c) any entry or prize claim that is late, lost, altered, damaged, or misdirected (whether after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter.
 - (d) any variation in prize value to that stated in these Terms and Conditions.
 - (e) any tax liability incurred by a winner or entrant; or
 - (f) taking of and/or participation in the prize.
- As a condition of accepting the prize, the winners must sign any legal documentation as and, in the form, required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.