

CUSTOMER TYPE

New Connection Plan Change Change of Title Residential Business

CUSTOMER

Company/Customer Name _____ Contact Number _____

Contact Email _____ Village _____

Billing Email _____

Alternate Email Address _____

IDENTIFICATION INFORMATION (One ID required)

ID Type Passport Drivers License M-Tala Other

ID Details ID Details Mobile Number ID Details

NEW SIGN UP AND EXISTING CUSTOMERS (Select appropriate option)

Basic Package	13 Channels	\$39
Aiga Package	19 Channels	\$59
Premium Package	28 Channels	\$89

ADDITIONAL SET TOP BOX EQUIPMENT
Monthly Rental
Basic Plan \$39
Aiga Plan \$59
Premium Plan \$79

EQUIPMENT COSTS	
Set Top Box	\$445
Remote	\$40
Router	\$150
Installation	\$150
TOTAL	\$785

UPFRONT COSTS
First Month Moana TV Fee _____
Additional Equipment Fee _____
TOTAL UPFRONT COSTS _____

RELOCATION FEES	
Business	Residential
Internal - \$40	Internal - \$30
External - \$80	External - \$60

Terms & Conditions

Postpaid customers will sign into a contract of 24 months. Billing period is based on the billing cycle from the 21st to the 20th of each month.

Prepaid customers will be on a Pay as You Go basis where monthly charge is required to be paid upfront for connection to be active. Prepaid customers billing cycle is set by activation or last reconnected date. A notification will be sent via email three different times within the month to remind customers of their payment. Customers can upgrade or downgrade anytime during this contract period. Customers must have an email address and an alternate phone number for correspondence.

CHANNELS

Channels offered in these packages are offered at a subsidized value and are subject to change anytime therefore, Vodafone has the right to make these changes without notifying customers.

EQUIPMENT

All equipment used for this connection will remain as Vodafone property throughout the full term. A warranty of 30days applies to modems and STB units only from the day of installation. Vodafone warranty does not cover faults due to power surge/electrical fault, burnt or mishandling of modem/stb, water and/or physical damage from carelessness by the customer.

TERMINATION

Customers will be given 60 days to reconnect otherwise Vodafone equipment will be removed. Customers will be required to pay the remaining cost of equipment if the equipment is damaged or faulty at the time of removal.

Postpaid customers are required to pay an early termination fee of \$500 if service is terminated within the initial 24-month term.

We certify that the above information is true and correct and that Vodafone may decline to initiate service at its discretion. We acknowledge that we have read, understand and agree to the supply of telecommunication services based on the Terms and Conditions of service attached to this form. We acknowledge that we have not relied on any warranty, expressed or implied with regards to the Service provided hereunder.

Customer Signature _____ Date _____

Representative Signature _____ Date _____