

CUSTOMER TYPE New Connection Existing Connection Plan Change Residential Commercial/Government

Vodafone Samoa Limited, 1 Logan Road, Apia Samoa
Phone Number 67788, www.vodafone.com.ws

Company/Customer's name (As given in Proof of Identity document attached with the application)

Contact Email

Contact Number Post Office Box TIN

Billing Email

Village

Street Address

CKV MTV Acc# Secondary Contact #

Postpaid Broadband Plans (Tick service requested)

FTTH/FTTP Plans: Vodafone Fibre (New Plans / New Subscribers)

Plan Name	Price Incl. VAGST	Fast Data GB
<input type="checkbox"/> Voda Fiber 149	\$149	75GB @ 100Mbps
<input type="checkbox"/> Voda Fiber 249	\$249	125GB @ 100Mbps
<input type="checkbox"/> Voda Fiber 349	\$349	200GB @ 100Mbps
<input type="checkbox"/> Voda Fiber 569	\$569	350GB @ 100Mbps
<input type="checkbox"/> Voda Fiber 799	\$799	550GB @ 100Mbps

FTTH/FTTP Add Ons

(Optional Offer to Residential application only)

Add On Feature	Price
Moana TV Basic 15	\$59 <input type="checkbox"/>
Moana TV Standard 20	\$69 <input type="checkbox"/>
Moana TV Premium: ALL	\$89 <input type="checkbox"/>
Landline UNL V2V	\$59 <input type="checkbox"/>

- Add-On - Optional with Free Installation
- Free Installation applies for Residential applications ONLY when sign up for Fibre connection

4G/4G+ Router Plans: Super Red (Capped Users only-VAGST Incl)

4G Router	Price Incl. VAGST	Fast Data	Validity
<input type="checkbox"/> Super Red Starter	\$125	70	30 Days
<input type="checkbox"/> Super Red Bronze	\$175	100	30 Days
<input type="checkbox"/> Super Red Silver	\$299	175	30 Days
<input type="checkbox"/> Super Red Gold	\$499	300	30 Days
<input type="checkbox"/> Super Red Unlimited	\$1149	Unlimited	30 Days

Postpaid Data Add-on (VAGST Incl)

Addon	Price	Data GB	Validity
Data Pass - \$20	\$20	10GB	30 Days
Data Pass - \$50	\$50	30GB	30 Days
Data Pass - \$100	\$100	60GB	30 Days

One Time Installation Fees	
FTTH/FTTP	<input type="checkbox"/> \$299
4G/4G+ Router	<input type="checkbox"/> \$149
Moana TV	<input type="checkbox"/> \$150
Landline (Classic)	<input type="checkbox"/> \$90

Login Details
FTTH Username/4G SIM Number <input type="text"/>
FTTH Password <input type="text"/>

To Purchase Add On: FTTH - Login via www.samoanonline.ws and purchase any add on bundle to continue using the internet.
4G - Top Up your device SIM number at any Vodafone store with the exact package price. System will auto-convert to the Addon data quota. Example: Top Up \$20, get 5GB

PRICING: All plan and package pricing is Monthly including VAGST. Vodafone will provide a monthly e-bill statement that will be emailed on the 21st of each month, with full payment due no later than the 10th of the following month.

AGREEMENT TERM: The Initial Term of this Agreement is 24 months. Agreement Commencement is from date of service first activation or date of signing, whichever is the later.

FTTH SERVICES - Data Quota & Add On Packages: All plans come with 'Fast Data Quota' and optional 'Add-On' plans. Fast Data GB quota will be used first at FTTH plan speed (100/25Mbps). Once Fast Data Quota completes, the subscriber will have the option to choose to purchase an 'Add On' plan and receive an additional GB quota at 100Mbps. Addon packs are valid for 30 days from time of purchase, and will be used first. Addon packs will incur additional charges which will be involved monthly in arrears.

FTTH FAST DATA SPEEDS: are asymmetrical at 100Mbps Download and 25Mbps Upload. Speeds are national between customers premise and Vodafone Network Operations Centre at Maluafoou.

4G/4G+ SERVICES - DATA QUOTA & ADDON PACKAGES: Any unused data will ROLLOVER for one month and will be used first. Standard Monthly Data GB quota will be used next. Once monthly quota is finished the service will stop until the next months' allocation is activated (1st of month). Optionally, the customer may choose to purchase an "add on pack" and continue using the internet. Addon packages are valid for 30 days from time of purchase, and will be used first. Addon packs will incur additional charges which will be invoiced monthly in arrears.

MOANA TV: Residential customers have the choice to choose to include any of the 'Add-On' Vodafone's MoanaTV package, including standard installation with supply of SetTopBox and Remote. Additional monthly fee applies as indicated.

LANDLINE: Residential customer has the option to include a home landline with unlimited onnet calling from Vodafone to Vodafone mobiles & Landlines (excluding 933). Calls to other networks and international are additional and charged monthly in arrears. Service delivery includes standard installation. Customer to supply own landline handset or purchase one from any Vodafone Retail store. Additional monthly fee applies as indicated.

SERVICE AVAILABILITY: FTTH Service is available in Apia CBD and qualifying areas only. Post signing up, Vodafone will conduct a site survey of your location to confirm service availability. Should this survey indicate that the service is not easily available in your location, you will be notified and a refund (if applicable) will be made. Speeds are up to maximum rates listed above, contention applies with no guarantee on service speed. DL is download speed, UL is upload speed. FTTH Speed is the national speed as measured from customer location to Vodafone amoa Apia speedtest server.

EQUIPMENT: Vodafone may supply & install equipment at your premise which remains the property of Vodafone. Manufacturers warranty applies, all other issues are to customers care. Goods must be returned to Vodafone on service completion or replacement fees apply.

TERMINATION: Either party may terminate this Agreement after the expiry of the Term by giving thirty (30) days' notice in writing to the other party. Customer may choose to terminate this Agreement for convenience before the expiry of the Term. In this case, Customer is liable to pay all remaining payments due under this Agreement from the date of termination to the end of the Initial Term. Service beyond the Term will continue on a month to month basis and may be terminated at any time by the Customer's written request.

SERVICE DELIVERY: The agreement term includes a service delivery fee as selected and covers the installation and device delivery to the customers premise. The service delivery fee is a one time fee charged in advance or optionally included in your first months invoice.

FULL TERMS & CONDITIONS are available on our website www.vodafone.com.ws

We certify that the above information is true and correct and that Vodafone may decline to initiate service at its discretion. We acknowledge that we have read, understand and agree to the supply of telecommunication services based on the Terms and Conditions of service attached to this form. We acknowledge that we have not relied on any warranty, expressed or implied with regards to the Service provided hereunder.

Customer Signature _____ Date _____

Representative Signature _____ Date _____

Vodafone Use Only

Number/MSISDN (SK) _____ VF Sales Rep Name _____ **Ref#**

Avabill Account (CK) _____ VF Support Rep Name _____

Avabil Updated Date _____ Existing service to be terminated/modified _____

Credit Approval: Yes/No Credit Signature _____ VF Supervisor Signature _____

